

### Call centre for Coverbox

Coverbox has established a new customer call centre to support its website. The new call centre will be run and managed by intermediary and third party administrator BDML Connect, a part of Capita. Commenting on the new call centre, Sandy Dunn, non-executive chairman and chief executive of BDML and Wunelli — the company behind Coverbox — said: “Our customer base is growing, and as a new and evolutionary provider of insurance services, there are the inevitable questions and enquiries from new and imminently prospective customers, and an online quote site cannot always provide all the answers.”

